

Privacy Policy

Introduction

Fuzzy Comma cares about the privacy of your personal information and is committed to protecting it. This Privacy Policy (Policy) explains what information we collect about you and why, what we do with that information, and how we handle that information.

Fuzzy Comma is responsible for protecting your personal information. This Privacy Policy applies to information obtained through your use of our website, fuzzycomma.com

Collection of your Personal Information

Fuzzy Comma will collect your Personal Information in a number of ways, including when you contact us through the Website, by telephone, post, e-mail or through the other means set out below.

We collect information that could be used to personally identify you, such as your name and contact details. We may also collect information that is not personal to you and not linked to your personal information.

Information you provide when you buy from fuzzycomma.com

When you buy from fuzzycomma.com you voluntarily give us certain Personal Information, including your:

name and e-mail address.

billing information, if you make a purchase or pay subscription fees. This is required to complete a commercial transaction on the Website.

Information from third parties

We collect Personal Information about you from third parties such as social media networks. We use this information to source potential customer leads.

Other information we collect

We also collect this Personal Information as you use the Website:

User Content.

If you upload any user content to our Website, this may contain your personal information, which we may collect and use for the purposes described here.

Automatically collected information

When you visit our Website, we automatically collect information about your computer hardware and software such as your IP address, browser type, domain names, access times, operating system, cookie information, referring website addresses, pages visited, links clicked, text entered, and Internet Service Provider. We analyse and use this information to better understand how our users use the service, to maintain and improve our service, and in some cases, to publicly disclose aggregated statistics regarding our services.

Use of your Personal Information

Fuzzy Comma collects and uses your Personal Information as necessary to perform our contract with you and for our legitimate business interests, including to:

operate the Website and deliver the services.

communicate with you about the services you use, as well as respond to requests for assistance, including account verification support if you're having difficulty accessing your account. Fuzzy Comma will send a welcome email following registration to all registered users. We also

periodically send service updates to registered users.

display user content associated with your account and make sure it is available to you when you use our services.

understand and improve how our users use and interact with our services.

publicly disclose aggregated statistics regarding our users' use of our services.

When you register with us and set up an account to receive our services, the legal basis for this processing is the performance of a contract between you and us and/or taking steps, at your request, to enter into such a contract. When we process any payment made by you, we process your Personal Information to prevent or detect fraud, including fraudulent payments and fraudulent use of the Website. The legal basis for this processing is compliance with our legal obligations.

Storage of Personal Information

We'll retain your personal information for no longer than is necessary. For more information, please contact fuzzycomma.com

Personal Information access and disclosure

We will only disclose Personal Information to third parties such as service providers. We also disclose your personal information when we have your explicit consent, or if we are required to do so by law.

Transfers outside of the EEA

We may transfer your personal information to locations outside of the EEA, but only where there are appropriate safeguards in place. We may transfer your information outside the EEA if, for example, one of our service providers is located in such a location.

Use of cookies

The Website uses "cookies" to help you personalise your online experience. A cookie is a text file that is placed by us or our remarketing partners on your hard drive by a web page server. Our cookies do not run programs or deliver viruses to your computer. Cookies are uniquely assigned to your computer, and can only be read by a web server in the domain that issued the cookie to your computer.

We may place the following cookies:

Strictly necessary cookies. These are cookies that are required for the operation of the Website.

They include, for example, cookies that enable you to make use of e-billing services.

Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around the Website when they are using it. This helps us to improve the way our Website works, for example, by ensuring that users are finding what they are looking for easily.

Targeting cookies. These cookies record your visit to the Website, the pages you have visited and the links you have followed.

If you want to check or change what types of cookies you accept, this can usually be done within your browser settings. Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control.

How to reject cookies

If you do not want to receive cookies, you can usually choose to opt-out by modifying your browser settings to decline them. If you choose to decline cookies, you may not be able to access all or parts of, or to fully experience the interactive features of, the Fuzzy Comma services or web pages you visit.

For more information generally on cookies, including how to disable them, please refer to aboutcookies.org. This site also provides details on how to delete cookies from your computer.

Data security & integrity

The Website is designed to secure the Personal Information you provide on computer servers in a controlled, secure environment, with protections from unauthorised access, use or disclosure. When Personal Information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

However, while we do our best to protect your Personal Information, we cannot guarantee the security of all data which is transmitted to the Website or to another website via the internet or similar connection.

Your rights

You have rights in relation to your personal information, such as the rights of access, rectification, restriction, objection, portability, and erasure. Please note that these rights are subject to certain limitations set forth in applicable law.

We will seek to deal with any request without undue delay, and in any event in accordance with the requirements of applicable laws. Please note that we may keep a record of your communications to help us resolve any issues you raise.

Complaint resolution

If you believe that we have not complied with this Policy or your data protection rights, you have the right to file a complaint with the UK Information Commissioner's Office, however, we hope that you'll attempt to resolve the complaint with us first. Please contact us for more information.

Links to third party websites

Our Website includes links to other websites whose privacy practices are not under Fuzzy Comma's control. If you submit Personal Information to any of those websites, your information is governed by their privacy policies. We encourage you to carefully read the privacy policy on any website that you visit.

Children

We do not intend to solicit or collect Personal Information from anyone under the age of 18. If you are under 18, do not enter information on this Website or engage our services. If you believe a child or yours under the age of 18 has entered Personal Information, please contact us to have the data removed.

Changes to this Policy

We will occasionally update this Policy to reflect company and customer feedback. Fuzzy Comma encourages you to periodically review this Policy to be informed of how we are protecting your Personal Information.

Contact information

Fuzzy Comma welcomes your comments regarding this Policy. Please contact us at fuzzycomma@gmail.com

For more information, please review our Terms & Conditions.